



In Proviama Muntatges Industrials S.L. we perceive Quality as a joint effort where everyone, contributing their experience and dedication, we get the Quality Assurance System to evolve at the pace set by the market and the needs of our customers.

Proviama Muntatges Industrials S.L. involves both its suppliers and its own customers in order to forge “win-win” relationships and achieve excellence together. On the other hand, our employees are considered the greatest asset of the company, and as such, we focus on providing them with the necessary empowerment to maintain and increase their value.

To this end, the Management transmits to all parties involved, the positioning of the same in terms of Quality, Environment and Safety, through the approval and dissemination of this POLICY.

The main objective is to implement continuous improvement in all our services, satisfying the requirements of our customers, improving effectiveness and efficiency.

To achieve our objectives, the Management is committed to allocate the necessary resources and take the appropriate measures to:

	Establish a Management System based on the definition of the main processes, identification of their risks and opportunities, guaranteeing preventive action and establishing the standardization of criteria and actions for all personnel involved. To this end, the system will implement the requirements of the ISO9001:2015 standard.
	Establish objectives and implement a follow-up through different system management indicators to ensure their control and continuous improvement.
	Minimize the impact of the company's activity on the environment by raising awareness of the correct management of each type of waste generated by the activity itself, applying the environmental law in force at the time.
	To guarantee safety in the face of possible risks, maintaining a preventive attitude and promoting the necessary actions for this purpose when processing.
	To promote innovation and technological development with a focus on the industry of the future.
	Ensure compliance with all legal and regulatory requirements applicable to the organization.

We hope that the application of these concepts, together with the monitoring and achievement of the objectives set annually, will help us to consolidate the organization.

Joaquim Ballesta
Administrator
September 30, 2023